

TYPES OF *Home Health Care*

Skilled Nursing Care

Nurses can provide care in accordance with physician's orders by assessing the patient's condition, giving injections, wound care, instructing patients in self-care, teaching family members, monitoring progress and coordinating care given by other professionals.

Physical Therapy

Physical Therapists help the patient gain strength and coordination by administering and monitoring exercise routines and using special equipment.

Occupational Therapy

Occupational Therapists teach use of the hands and other fine motor skills, as well as cognitive skills to those challenged by stroke, arthritis, or other neurological causes.

Speech Therapy

Speech Pathologists provide treatment for speech, hearing and language communication; assist with cognitive functioning and loss of handwriting abilities; as well as swallowing and nutritional needs.

Social Workers

Masters prepared Social Workers (MSW) assist the patient with personal and financial situations; emotional and community support and counseling; and transitioning to new living environments such as a relative's home or assisted living.

Home Health Aides

Home Health Aides can assist the patient with bathing, grooming and other activities of daily living.

ANGELS IN YOUR HOME

Great Lakes Home Health and Hospice's singular mission is to provide superior quality care in the comfort, security and privacy of your own home. Serving 29 counties in the heart of Michigan.

Great Lakes Home Health and Hospice and Home Medical Equipment was named Michigan Small Business Person of the Year in 2003, Ernst & Young 2005 Entrepreneur of the Year and received the Michigan Award of Excellence for Improving Care in the Home Health Setting in 2005 and 2006. They are listed on the 2007 Inc. 5000. They are a member of the "Home Health 100," the nation's most successful and respected home health care providers. Great Lakes Home Health and Hospice and Home Medical Equipment are a Premier Campaign Participant for the Home Health Quality Improvement 2007 National Campaign.

The Great Lakes Home Health Services family of post-acute health care service providers includes:

Great Lakes Home Health
Great Lakes Hospice
Great Lakes Senior Care
Great Lakes Home Medical Equipment

Insured and bonded. Rigorous employee criminal history and prior employment background checks are performed for your protection.

Services are provided to all persons without regard to race, color, creed, sex, national origin, handicap, sexual orientation, age, marital status, status with regard to public assistance or veteran status, in compliance with 45 CFR Parts 80, 84, and 91, respectively.


GREAT LAKES
HOME HEALTH AND HOSPICE
AND HOME MEDICAL EQUIPMENT
(800) 379-1600

GreatLakesHomeHealth.com

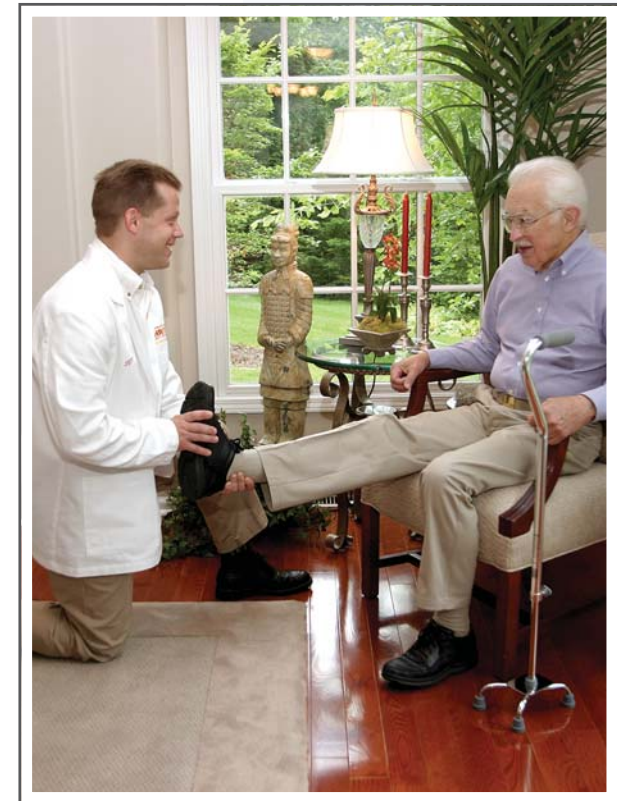
St. Johns 989-224-4700	Adrian 517-266-1700	Livonia 734-762-9300
East Lansing 517-351-4100	Brighton 810-227-7100	Battle Creek 269-979-3700

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Home Health Care

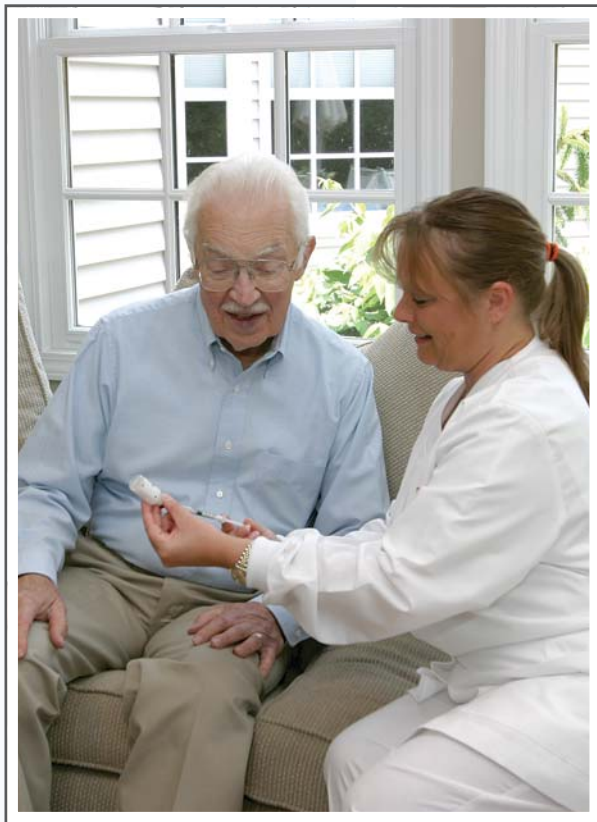
An Educational Guide to



WHAT IS *Home Health Care*

Imagine you are recovering from an operation. You are disabled, too ill to take care of yourself. Or, you have a condition which requires regular medical attention. Most would assume that they'd find themselves in the confines of a hospital or nursing home. However, with the assistance home health care provides, a family can be together in the comfort, security and privacy of their own home.

There are many services and different types of health care available in the home setting. A home health agency supplies a wide range of services provided by nurses, and other health care professionals. The care available through a certified home health agency generally includes those services which foster recovery, rehabilitation, recuperation and health education.



COMPREHENSIVE PLAN OF CARE developed by our nurse case manager in coordination with the patient's physician

ALL NURSE CASE MANAGERS supported by office based Registered Nurse supervisors

SATISFACTION SURVEYS performed multiple times throughout course of care, not just after termination of services

PERSONALIZED MODIFICATIONS in the daily plan of care are initiated, as requested by the patient or their family, to improve ongoing quality of service

RECOGNIZED BY MEDICARE as one of the best home health care providers in Michigan

ALL STAFF required to complete on-going educational training on a regular basis

COMPETENCY EVALUATIONS completed on all care providers at predetermined intervals

ALL HOME HEALTH AIDES are nationally certified by the National Association of Home Care

PROSPECTIVE EMPLOYEES must pass multi-level background checks prior to employment

EACH EMPLOYEE must pass rigorous criminal history background checks

INDUSTRY LEADER in the application of technology to improve the quality of patient care

NURSES AND THERAPISTS have in-home access to all medical records and information via mobile computers

IN-HOME DIAGNOSTIC EQUIPMENT monitors important patient vital signs from our office every day

IF A HOME HEALTH CARE PATIENT NEEDS HOSPICE at some point, a seamless transition ensures continuity of care and care providers

PROFESSIONAL COORDINATION of healthcare benefits

SHOULD ANY PATIENT'S requirements for care change, Great Lakes Home Health professional staff will coordinate Medicaid or Medicaid Waiver, private insurance benefits or private pay as appropriate

TRANSFER to Medicaid, Medicaid waiver, private insurance, private pay or hospice, is coordinated with patient, their family and primary care physician



WHO PAYS FOR *Home Health Care*

Home health care is a Medicare Part A benefit which requires no co-pay or deductible. Other payment sources may include: Medicaid, Blue Cross/Blue Shield, private insurance and workers' compensation. Some insurance policies will not cover all home health services unless certain conditions are met. If your insurance company does not cover the services you need, or you are uninsured, you may still obtain home health care through private pay or alternative funding sources.

You may qualify for home health care benefits under Medicare if you:

- Are homebound during the course of your treatment
- Are under the care of a physician
- Reside in Great Lakes Home Health Medicare coverage area
- Require part-time intermittent skilled service

IS HOME HEALTH CARE

Available to Me?

Home health services are available to people of all ages. Typically they include: individuals who are discharged from the hospital or nursing home but still require additional care; or, individuals who have short-term health care needs. Individuals or their families are invited to call Great Lakes Home Health to schedule an in-home evaluation to assess needs in the home and appropriateness for home health care.

Patients in a hospital or skilled nursing facility **must request Great Lakes Home Health Services** to avoid being discharged to another home health care provider who may not offer the extensive services or superior quality provided by Great Lakes Home Health Services.



WHY CHOOSE GREAT LAKES

Home Health Services?

Home health care is an excellent, efficient and cost effective alternative to hospital care or other types of institutional health care.

MEDICARE CERTIFIED AGENCY providing superior quality health care and support services

THE PATIENT, and their family if appropriate, are involved in the decision making process which results in a personalized plan of care

OVER 1,100 PHYSICIANS throughout mid-Michigan have entrusted the care of their patients to Great Lakes Home Health

REGISTERED NURSE is on call 24 hours a day, 7 days a week

IN-HOME PRE-ADMISSION EVALUATION by a Registered Nurse or therapist to determine patient needs