



TYPES OF

Home Medical Equipment

- CPAP and BiPAP
- Oxygen concentrators and portable oxygen devices
- Hospital beds and accessories
- Wheelchairs and motorized "Scooters"
- Wheelchair cushions
- Bed support surfaces, low air-loss mattresses
- Commodes (for bedside)
- Quad/Straight canes and walkers
- Suction machines
- Patient lifts
- Nebulizers
- Bili blankets & Bili lights
- Transfer devices for the bathroom
- Assistive devices for activities of daily living
- Post-operative therapeutic orthotics
- Enteral nutrition

ANGELS IN YOUR HOME

Great Lakes Home Medical Equipment's singular mission is to provide superior quality care in the comfort, security and privacy of your own home. Serving 29 counties in the heart of Michigan.

Great Lakes Home Health and Hospice and Home Medical Equipment was named Michigan Small Business Person of the Year in 2003, Ernst & Young 2005 Entrepreneur of the Year and received the Michigan Award of Excellence for Improving Care in the Home Health Setting in 2005, 2006 and 2007. They are listed on the 2007 Inc. 5000. They are a member of the "Home Health 100," the nation's most successful and respected home health care providers. Great Lakes Home Health and Hospice and Home Medical Equipment are a Premier Campaign Participant for the Home Health Quality Improvement 2007 National Campaign.

The Great Lakes Home Health Services family of post-acute health care service providers includes:

Great Lakes Home Health
Great Lakes Hospice
Great Lakes Senior Care
Great Lakes Home Medical Equipment

Insured and bonded. Rigorous employee criminal history and prior employment background checks are performed for your protection.

Services are provided to all persons without regard to race, color, creed, sex, national origin, handicap, sexual orientation, age, marital status, status with regard to public assistance or veteran status, in compliance with 45 CFR Parts 80, 84, and 91, respectively.


GREAT LAKES
HOME HEALTH AND HOSPICE
AND HOME MEDICAL EQUIPMENT
(800) 379-1600

GreatLakesHomeHealth.com

St. Johns	Adrian	Livonia
989-224-4700	517-266-1700	734-762-9300
East Lansing	Brighton	Battle Creek
517-351-4100	810-227-7100	269-979-3700

Corporate Headquarters (Jackson)
517-796-1600

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An Educational Guide to *Home Medical Equipment*




GREAT LAKES
HOME MEDICAL EQUIPMENT

WHAT IS

Home Medical Equipment

There are many different types of home medical equipment (HME) available to ensure independence for individuals with short term recovery needs or life-long support requirements. It ranges from simple assistive devices like walkers and wheelchairs to complex medical equipment like oxygen concentrators and low air loss mattresses.



WHY CHOOSE GREAT LAKES

Home Medical Equipment

You have a choice of many different providers. Great Lakes Home Medical Equipment is different for many reasons.

MEDICARE APPROVED AGENCY providing superior quality equipment and support services

ALL TYPES of equipment available

HIGHEST QUALITY nationally recognized brands

DELIVERY AVAILABLE 24 hours a day, 7 days a week

EDUCATIONAL INSTRUCTION provided at delivery and upon request

REGULAR PREVENTATIVE MAINTENANCE performed at no additional cost

IN-HOUSE SERVICE CENTER and factory trained HME service technicians

LOANER EQUIPMENT available during repairs

WE BILL MEDICARE or your insurance company for you

SIMPLIFIED PAPERWORK and insurance reimbursement

LIFELINE provider (emergency response system)

OVER 1,100 PHYSICIANS throughout mid-Michigan have entrusted the care of their patients to Great Lakes Home Medical Equipment

SATISFACTION SURVEYS performed on a regular and recurring basis

ALL STAFF required to complete on-going educational training on a regular basis

EACH EMPLOYEE must pass rigorous criminal history background checks

PROSPECTIVE EMPLOYEES must pass multi-level background checks on their prior employment

ACCEPT most private insurances and major credit cards (Visa, MasterCard, American Express)

WHO PAYS FOR

Home Medical Equipment

Medicare covers home medical equipment provided by Great Lakes Home Medical Equipment under Part B of the government insurance package. Part B is a purchased plan, which covers home medical equipment items and physician's visits at 80% of the reasonable fee, leaving 20% to be paid by the patient or co-paying insurance.

Medicare or Medicaid pays for some equipment, but not all. Most equipment requires a doctor's authorization before we can provide it to you.

Insurance generally does not pay for equipment such as bathroom safety items, over the bed tables, daily living aids, or Lifeline (Emergency Notification Program).

We will be pleased to check to see if a particular insurance covers the cost of the home medical equipment which you may require.



IS HOME MEDICAL EQUIPMENT

Available to Me?

Great Lakes Home Medical Equipment allows patients and their families to purchase or rent home medical equipment. This equipment is available to anyone who may require this service, typically prescribed by their physician. Qualifying for insurance reimbursement to pay for those items prescribed by your physician requires a doctor's authorization.

Convenient ordering is available with a prescription via phone, fax, mail or by visiting our offices. Our Customer Service Representatives are ready to assist you during our regular business hours, Monday through Friday from 8:00 am to 5:00 pm. Delivery is available 24 hours a day, 7 days a week.

If your rental equipment requires service, we have a home medical equipment professional available 24 hours a day, 7 days a week.

Patients in a hospital or skilled nursing facility **must request Great Lakes Home Medical Equipment** to avoid being discharged to another home medical equipment provider who may not offer the extensive equipment, services or superior quality provided by Great Lakes Home Medical Equipment.